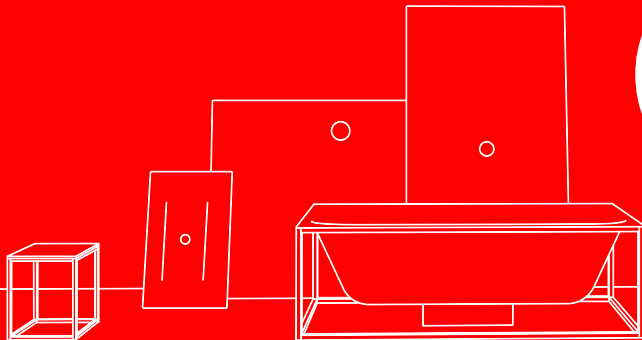


# Assembly, warranty certificate and care instructions



Simply order care  
products at

[shop.my-bette.com](https://shop.my-bette.com)\*



\*In: DE, AT, NL, BE, LUX

**BETTE**

# 30-year master craftsman's warranty

## 2. Conditions

### 2.1.

This warranty applies only if the Warrantor's products have been correctly fitted/installed by a specialist company (qualified plumbing installation engineer) in accordance with all the relevant rules and regulations including the Warrantor's safety information, installation instructions and product information. So the Warrantee agrees e.g. not to make any modifications to the product, not to fit or install it in any way other than described in the Warrantor's instructions, nor to make any alterations to the installation aids (e.g. installation systems, sealing tapes etc.).

### 2.2.

The Warrantee will either hold the required qualifications stated above (qualified plumbing installation engineer) himself or else appoint any such companies/individuals who hold said qualifications as subcontractors. The Warrantee will ensure that the subcontractor is given all the relevant product information, and check and supervise him while the work is being carried out.

### 2.3.

Furthermore, the Warrantee will check independently and before fitting and installation whether any other components or structures in which the Warrantor's products are to be fitted and/or used, will have any negative effects on the Warrantor's products or on the quality/condition of the same.

### 2.4.

Warranty claims are therefore ruled out in particular if the installation works were not carried out by a qualified plumbing installation engineer. Nor are any product defects covered that result from the installation of the Warrantor's products. As are any defects that are not proven to be the result of a construction or manufacturing error on the part of the Warrantor. Also ruled out are any flaws or negative effects on the Warrantor's products that are the result of other building materials and/or structures. Finally, the Warrantor's warranty and liability shall not apply in the event of the Warrantor's products having not been stored appropriately before installation by a third party and said products having suffered damage as the result of this. Nor shall any warranty claims be accepted in the event of inappropriate use and care of the products following installation. The Warrantee shall ensure that only the described and recommended cleaning and care products are used. The Warrantor will not

## 30-year master craftman's warranty

accept any responsibility in the event of failure to observe the installation instructions and enclosed safety information, and of violation of the assembly instructions. Nor shall the warranty apply in the event of damage resulting from faulty installation of any kind or of independent modifications to the product in questions and the installation aids ( e.g. installation systems, sealing tapes etc. ).

### 2.5.

The warranty does not cover any removal and installation services or costs for the same, plus any claims for damages and reimbursement of expenses on the part of the Warrantee and the Warrantee's customers. The Warrantor shall not accept any claims beyond the repair, replacement or reimbursement of the minimum value in line with this warranty. This shall not affect any legal claims on the part of the Warrantee, in particular legal liability towards the Warrantor, which shall remain unchanged.

### 3. Warranty claims

Claims can only be made under the warranty if they are raised in writing to the Warrantor within a period of two weeks of identification of the fault, and must be accompanied by this warranty pass and the original purchase receipt.

### 4. Warranty period

The warranty period is 30 years from the date of purchase. The Warrantee is to provide proof by presenting the completed warranty pass and the original purchase receipt to the Warrantor. The warranty period will not be extended even after completion of a service under warranty.

### 6. Other

The law of the Federal Republic of Germany shall apply under exclusion of the United National Convention on Contracts for the International Sale of Goods (CISG). The legal rights in the event of a material defect towards the seller shall not be affected by this warranty. Provided it is legally possible, 33129 Delbrück shall be the place of jurisdiction.

## 30-year master craftsman‘ warranty

### Master craftsman's warranty

Bette GmbH & Co. KG, Heinrich-Bette-Straße 1, 33129 Delbrück (referred to in the following as the Warrantor) grants the purchaser (referred to in the following as the Warrantee) of this bath, shower tray, shower area, shower tile or washbasin a Manufacturer's warranty under the following warranty conditions.

**30**  
**Years**  
**Warranty**

### 1. Object of the warranty

The warranty covers any and all material defects that are demonstrably due to structural and/or manufacturing defects by the Warrantor. The Warrantee is obliged to provide evidence of the structural and/or material defect being the responsibility of the Warrantor and of the defect having a negative affect on the condition of the bath, shower tray, shower area, shower tile or washbasin contrary to the product descriptions. The following product options are not covered and are excluded from this warrant declaration:

BetteGlaze® Plus.

In the event of the Warrantee providing evidence of the Warrantor's above products being affected by a flaw ( the afore-mentioned defect ), the Warrantor will fulfil his warranty promise by his choice of repair, replacement delivery or reimbursement of the minimum value.

## Installation instructions for baths, shower trays, shower areas shower tiles & washbasins

Baths, shower trays, shower areas, shower tiles and washbasins made of glazed Titanium-steel must be handled correctly and appropriately during transportation, unpacking and installation.

Various installation aids are available, based on the particular model:

- Bath feet
- Polysterene supports

Various installation aids are available, based on the particular model:

- Foot system
- Installation system Flush-to-Floor
- Installation System Universal
- Installation System Basic
- Polysterene supports

The fixings required for the installation of a washbasin are included in the delivery. Please observe the installation instructions that are included with the product or the installation tool.

The following information must also be observed:

- Check the product for dimensional stability, shape, colour and defects before installation.
- Install products made of glazed Titanium-steel during the fine installation and cover up until the work has been completed.
- Use a suitable pop-up waste or waste and overflow fitting with double lip seal.
- Before the final installation, perform a sample run-off after connection to the wastewater pipe. Ensure that all residual water drains away completely.
- Potential equalisation may be required as per guideline DIN VDE 0100-701.
- **Prevent direct contact between the mortar and tile adhesive and the glazed Titanium-steel product, as under certain circumstances acetic and formic acids may form (known as polymer-modified adhesive mortar). We recommend Bath divider (article no. B57-0407).**
- Weigh the bath, shower tray or shower area down with a weight before sealing with the permanently elastic joint. Leave the weight in place until the joint is completely dry.
- If using third-party products, check them for suitability first and observe the manufacturer's instructions.
- National regulations with regard e.g. to design, hygiene; noise, heat and environmental protection, current protection (e.g. potential equalisation) etc. must be observed.



## Care instructions

### BetteGlaze®

Our recommendation for the daily care of your BetteProduct:

- Clean the surface after each use with the care cloth (article no. Z0016912) or a soft, non-scratch cloth or sponge in combination with clean, warm water.
- On dark colours, we advise drying the product after use to prevent limescale deposits from developing.
- For daily care, we recommend using the Enamel Spray Cleaner (article no. B57-0245) or a mild bathroom or all-purpose cleaner. (Please follow the instructions of the cleaner manufacturer).
- For stubborn dirt, use Bette's Enamel Cleaner (article no. Z0015908), the Bath Rubber (article no. Z0007521) on glossy colours in combination with warm water.

Aggressive cleaning products such as drain cleaners and sand-based or highly abrasive products are not suitable for cleaning purposes. They may damage the surface of the BetteGlaze®. Their use is therefore not recommended at all. Regular care will achieve a fresh cleanliness and the optimum hygiene even without aggressive cleaning products.

## Care instructions

### BetteGlaze® Plus

Please observe the following care information in order to preserve the water- and dirt-repellent properties of BetteGlaze® Plus over a long period of time:

- Clean the surface after each use with the care cloth (article no. Z0016912) or a soft, non-scratch cloth or sponge in combination with clean, warm water.
- For follow-on care, rinse the surface with warm water and dry with soft cloths.
- For daily care, we recommend using the Enamel Spray Cleaner (article no. B57-0245) or a mild bathroom or all-purpose cleaner. (Please follow the instructions of the cleaner manufacturer).

Please do not use the following to clean the surface finish BetteGlaze® Plus:

- Microfibre cloths
- Steel wool
- Abrasive cleaning agents
- Strong alkaline cleaning products
- Strong acidic cleaning products
- Washing-machine detergents
- Dishwasher cleaner
- Enamel Cleaner (article no. Z0015908)
- Bath Rubber (article no. Z0007521)

## Care instructions BetteAnti-Slip

Please observe the following care instructions for the surface finish BetteAnti-Slip:

- Clean the surface after each use with the care cloth (article no. Z0016912) or a soft, non-scratch cloth or sponge in combination with clean, warm water.
- For daily care, we recommend using the Enamel Spray Cleaner (article no. B57-0245) or a mild bathroom or all-purpose cleaner. (Please follow the instructions of the cleaner manufacturer).
- For more stubborn dirt we recommend the use of our Enamel Cleaner (article no. Z0015908). Brushes with soft bristles of plastic or natural fibres can also be used.

Aggressive cleaning products such as drain cleaners and sand-based or highly abrasive products are not suitable for cleaning purposes. They may damage the surface of the BetteGlaze® or BetteAnti-Slip finish. Their use is therefore not recommended at all.

## Care instructions BetteAnti-Slip Pro

Please observe the following care instructions for the BetteAnti-Slip Pro surface finish:

- Clean the surface after every use with the Care Cloth (article no. Z0016912) and clean warm water. For optimum care, we recommend drying the surface immediately after every use.
- For daily care, we recommend using the Enamel Spray Cleaner (article no. B57-0245) or a mild bathroom or all-purpose cleaner. (Please follow the instructions of the cleaner manufacturer).
- For more stubborn dirt we recommend the use of our Enamel Cleaner (article no. Z0015908). Brushes with soft bristles of plastic or natural fibres can also be used.

Aggressive cleaning products such as drain cleaners and sand-based or highly abrasive products are not suitable for cleaning purposes. They may damage the surface of the BetteGlaze® or BetteAnti-Slip Pro finish. Their use is therefore not recommended at all.

## Care instructions

### BetteAnti-Slip Sense

Please observe the following care instructions for the BetteAnti-Slip Sense surface treatment:

- Clean the surface after every use with the Care Cloth (article no. Z0016912) and clean warm water. For optimum care, we recommend drying the surface immediately after every use.
- For daily care, we recommend using the Enamel Spray Cleaner ( article no. B57-0245) or a mild bathroom or all-purpose cleaner (Please follow the instructions of the cleaner manufacturer).
- Possible deposits of soap residue, oil or grease must be removed regularly with commercially available alkaline-based cleaners.
- For more stubborn dirt we recommend using a brush with soft bristles of plastic or natural fibres.

Our Enamel Cleaner (article no. Z0015908), Bath Rubber (article no. Z0007521) are not suitable for cleaning the BetteAnti-Slip Sense surface. The use of aggressive cleaning products such as drain cleaners and sand-based or highly abrasive products may damage the surface of the BetteGlaze®. Their use is therefore not recommended at all.



## Installation confirmation

Bette

Product:

---

---

with

- ☐ BetteGlaze® Plus  
☐ BetteAnti-Slip  
☐ BetteAnti-Slip Pro  
☐ BetteAnti-Slip Sense

Date of

installation:

---

Company:

---

---

Stamp and signature

Bette GmbH & Co. KG  
Heinrich-Bette-Str.1  
33129 Delbrück  
Germany  
T +49 5250 511-0  
F +49 5250 511-130  
info@bette.de  
www.my-bette.com



13 DIN EN 14688 - CL 25 - 20130918\_LE5\_CPR - PH  
13 DIN EN 14688 - CL 00 - 20130918\_LE5\_CPR - PH  
11 DIN EN 14516 - CL 1 + CL 2 - 20130611\_LE5\_CPR - PH  
11 DIN EN 14527 - CL 1 + CL 2 - 20130611\_LE2\_CPR - PH  
13 DIN EN 14296 - CA - LR - DA - 20130918\_LE5\_CPR - PH

You can find declarations of performance for our  
products at [www.my-bette.com](http://www.my-bette.com)



→ [bit.ly/3ShoKSZ](https://bit.ly/3ShoKSZ)