

# Chica

## CLOSE-COUPLED TOILET SUITE

### K0123



Rimless Soft Close

Slim Seat

P-Trap **K0123P-2**

S-Trap 90-160 **K0123A-2**

S-Trap 160-230 **K0123B-2**

Skew Trap **K0123C-2**

Standard Seat

P-Trap **K0123P**

S-Trap 90-160 **K0123A**

S-Trap 160-230 **K0123B**

Skew Trap **K0123C**

- Rimless hygienic flush
- Large, easy-push, chrome flush buttons
- Gloss white finish
- UF quick release, soft close seat
- High quality, R&T flush mechanism
- Top or bottom inlets:
  - Left top inlet
  - Left or right bottom inlet
- Can be installed to suit any existing bottom water inlet point
- Available as P-Trap, S-Trap or Skew Trap
- **WELS 4 Star rated, 4.5L/3L (3.2L average flush)**

### Parts List

Description	Item Code
Cistern only	K0123-C
Pan only (P-Trap)	K0123-P
Standard Seat	UF3043W
Slim Seat	UF5019
Flush Buttons	200754
S-Trap 90-160 Pipe	X011G
S-Trap 160-230 Pipe	X011B
Skew Trap 90° Outlet Kit	890003
R&T Top Inlet Kit	200129
R&T Outlet for Bottom Inlet	200022
Fixing Kit: Pan Screws, L Brackets, etc.	200150
Rubber Donut	200160
½" Rubber Coated 450mm Flexi Hose	200206
½" Rubber Coated 900mm Flexi Hose	200204



Slim Seat

Standard Seat

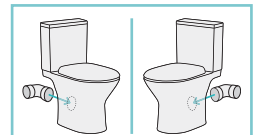
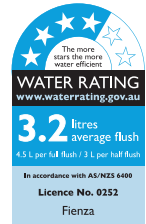


### CHECK GOODS THOROUGHLY BEFORE INSTALLATION

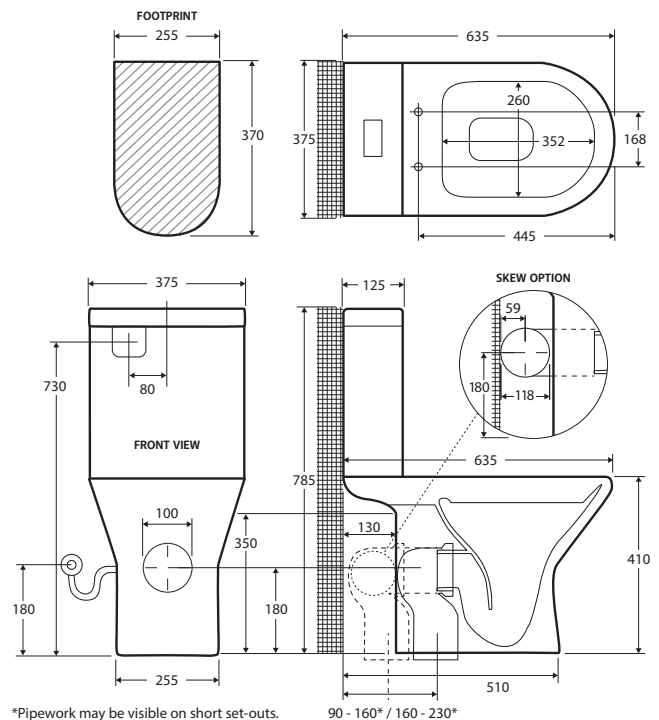
Installation of received goods that are damaged, warped or faulty will void warranty. Ensure all items meet your plumbing requirements.



### PLEASE LEAVE THIS GUIDE WITH THE OWNER



Skew trap suits  
left or right  
installation



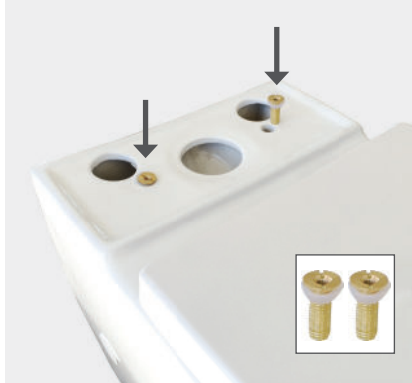
All installations should be carried out by a qualified tradesman in compliance with the National Plumbing & Drainage Code and any State or Local Authority Regulations, in accordance with AS/NZS 3500 series of standards and AS/NZS 6400. All measurements are in millimetres and are subject to change without notice. For ceramic products, please allow +/- 10 mm tolerance for manufacturing variance. Please refer to [fienza.com.au](http://fienza.com.au) for the latest product specification.

## Cistern Installation

1. Parts required to mount cistern to pan.



2. Attach cistern bolts into pan. Tighten from underneath.



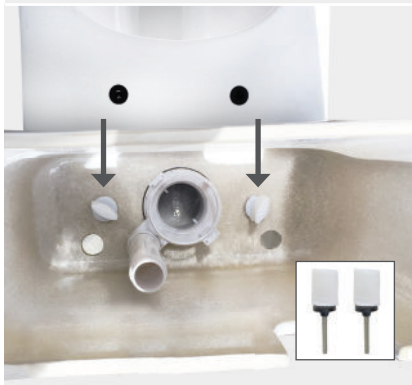
3. Ensure outlet rubber is fitted to cistern.



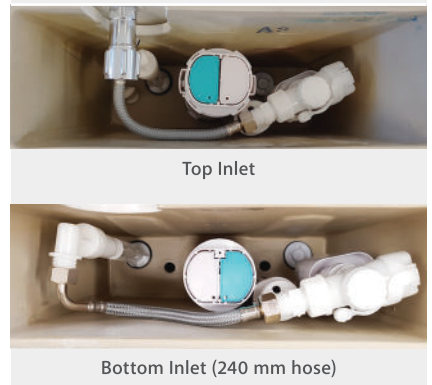
4. Sit cistern onto pan.



5. Use supplied bolts to fasten cistern to pan.



6. Attached the supplied flexi hose as pictured to suit your inlet setup.



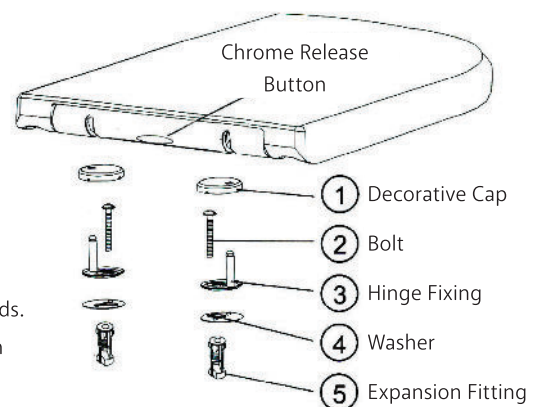
## S-Trap Installation

1. The S-pipe should be put into position and cut to suit your set out, then attached to the wall using the thread bolt and plate provided.
2. Now push the pan hard into position to ensure the ceramic outlet is pushed into the S-pipe by approx 50 mm. This is so the rubber inside the S-pipe gets a good seal to stop water leaking.

**PLEASE DO NOT SILICONE PAN TO FLOOR UNTIL TOILET HAS BEEN CHECKED FOR LEAKS.**

## Standard Seat Installation

1. Open the box and check all the components.
2. Insert the expansion fittings (5) into the seat bolt holes in the pan.
3. Assemble washers (4), hinge fixings (3) and bolts (2) as shown in the diagram. Leave loosely attached.
4. Align the hinge housing of the seat with the hinge fixings and adjust the seat to desired position.
5. Remove the seat by depressing the chrome release buttons and lifting upwards.
6. Tighten the bolts with a Phillips head screwdriver ensuring that the expansion fittings are secure. Put the decorative cap in the position then attach the seat on the hinges.



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## Slim Seat Installation

1. Insert the hinge set into the holes on the pan.



2. Line up the fixings to the slots on the seat and click seat into place.



3. Adjust the position of the seat to suit the pan.



4. Push the quick release button and lift the seat straight up to remove.



5. Tighten the screws.



6. Fix the hinge covers over the hinges.



7. Replace the seat.

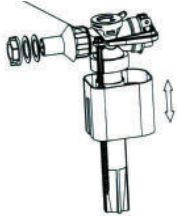


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## Inlet Valve Service

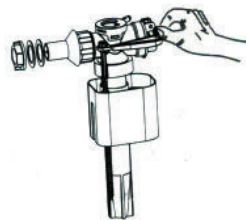
### 1. Water level adjustment

Turn screw  
to raise/lower  
the float



### 2. Cleaning the diaphragm

It is possible for dirt/debris to prevent the valve shutting off. To remedy this the diaphragm may be cleaned as follows:



1. Unclip the float arm from the adjustment screw
2. Twist the plastic top-assembly firmly anti-clockwise and remove it from the valve body
3. Inspect both rubber diaphragm and valve seat
4. Rinse under running water to remove debris
5. Re-assemble in reverse order

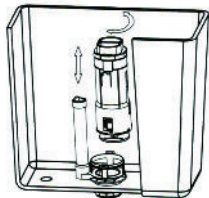


#### WARNING

Do not use chlorine/chemical sanitisers in the cistern tank. Such use may result in damage to tank components and will void the product warranty.

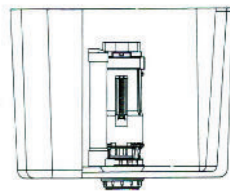
## Outlet Valve Service

### Removal



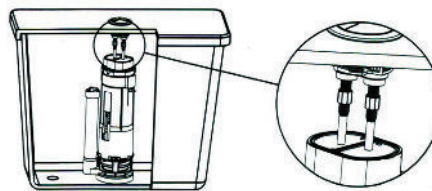
Valve may be removed for service - twist to unlock

### Assembly



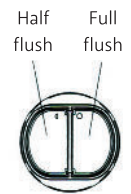
Hoses are not shown on the diagram

### Push button rod settings



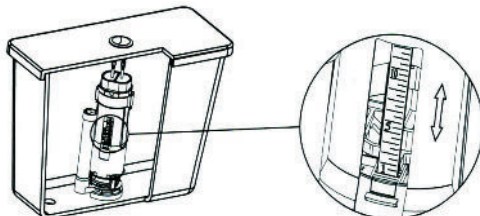
Button rods must be just clear of the valve pads

Button rods can be adjusted by screwing up or down



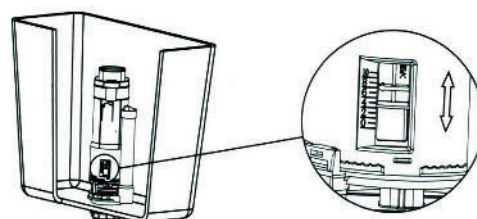
Ensure that buttons match valve pads

### Half flush adjustment



Half flush volume can be adjusted by moving the side float up or down.  
Moving the float DOWN increases the flush.  
Moving the float UP decreases the flush.

### Full flush adjustment



Full flush volume can be adjusted by changing the residual water level in the cistern.  
Move the adjuster DOWN to increase the volume.  
Move the adjuster UP to decrease the volume.

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## Warranties

### Residential Warranty Periods

Applies to domestic uses and applications of Fienza® products, such as private dwellings and retirement villages.

TOILETS*	
Range	Residential
Vitreous China	5 years replacement parts or product, 1 year labour
R&T Cisterns (Tanks & Frames)	5 years replacement parts or product, 1 year labour
R&T Cisterns (Valves)	3 years replacement parts or product, 1 year labour
Accessories & Spare Parts	1 year replacement parts or product

\*Excludes parts subject to wear and tear such as rubber seals. Labour is not included unless otherwise specified.

### Commercial Warranty Periods

Applies to commercial uses and applications of Fienza® products, including, but not limited to: commercial food premises such as restaurants; commercial accommodation such as hotels; hospitals and healthcare facilities; public amenities; and industrial, laboratory and manufacturing facilities.

TOILETS*	
Range	Commercial
Vitreous China	3 years replacement parts or product, 1 year labour
R&T Cisterns (Tanks & Frames)	5 years replacement parts or product, 1 year labour
R&T Cisterns (Valves)	1 year replacement parts or product, 1 year labour
Accessories & Spare Parts	1 year replacement parts or product

\*Excludes parts subject to wear and tear such as rubber seals. Labour is not included unless otherwise specified.

### Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Fienza Pty Ltd reserves the right to make changes in product characteristics, packaging or availability at any time without notice. Please visit [fienza.com.au](http://fienza.com.au) for the latest information.

For warranty support, please contact Fienza

15 Walter Cres, Lawnton QLD 4501  
PO Box 5381, Brendale QLD 4500  
P 07 3490 6700 F 07 3490 6719  
E [help@fienza.com.au](mailto:help@fienza.com.au) ABN 76 136 411 311

fienza®

### Warranty Conditions

- Installation has been carried out by a licensed tradesperson in accordance with all applicable Building, Plumbing and Electrical codes, and Federal, State, or Local Government Regulations in accordance with AS/NZS 3500 Plumbing & Drainage, AS/NZS 6400 Water Efficient Products, and AS/NZS 3000 Electrical standards for any installations to which these standards apply.
- All maintenance and adjustments to the product after the installation have been carried out by a licensed tradesperson.
- All care and cleaning instructions have been adhered to as prescribed.
- All goods of substandard quality manufacture (excluding imperfections permitted within AS1976 - Vitreous China used in Sanitary Applications) will be credited or replaced by Fienza when advised within the warranty period, subject to prior inspection and agreement.
- Proof of purchase is required for warranty claims.

### Warranty Limitations

To the extent permitted under the Trade Practices Act and other relevant legislation, Fienza's liability is limited to:

- The cost of replacing the goods, or
- The cost of obtaining equivalent goods, or
- The cost of having the goods repaired
- Fienza is not responsible for any lack of operation or performance of goods (or any loss or damage) where goods are used or adapted for a with other goods not supplied by Fienza.
- It is the responsibility of the customer and installer before installation to ensure are correct and free of obvious visible faults.
- Fienza is not responsible for the labour and rectification costs incurred in the above circumstance.

### Conditions for On-Site Warranty Service Calls

Fienza will charge a service fee for each visit to an installation by its technician where it is determined that the fault is due to poorly executed or unlicensed installation work or where the product is not a genuine Fienza product or where the product is outside the warranty period. This may be paid in advance by credit card over the phone to a Fienza technician attending the site and will be refunded if the Fienza product is found to be at fault.

### Cleaning & Operation

- The toilet seat may be removed for cleaning - depress the chrome hinge release buttons and lift up.
- Clean only with a soft cloth or sponge using warm water and mild soap or detergent. Do not use any abrasive cleaning materials.
- Do not use any solvents or corrosive liquids.
- Note that use of clip-on deodorisers will affect flushing performance on rimless suites.

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