

PERRIN & ROWE®  
L O N D O N

BRASSWARE FINISHES  
Care & Maintenance



THE WORLD'S FINEST RANGE OF KITCHEN & BATHROOM FITTINGS



# Care & Maintenance

## Brassware finishes

Perrin & Rowe taps and accessories are made in Britain from premium quality brass. Each piece is hand-polished and electroplated in a range of beautiful finishes. While our finishes exceed industry standards for thickness and quality, they need appropriate care to maintain the beauty of the product and preserve your warranty. Please read this guide carefully and retain for reference.

Call our customer services team if you have any queries:  
**01708 526 361.**

## Standard finishes

**Chrome** is the most durable finish. It will maintain its lustre even with frequent cleaning. However it is prudent to avoid harsh cleaning products which may contain corrosive chemicals.

**Nickel & Pewter** finishes will gently age over time. Follow the **Ideal Care** guide on page 4 to look after these finishes. Pewter can be restored to its original condition, should this be desired, using a Pewter Pad. In the UK, these can be obtained from our customer services department by calling 01708 526 361. International customers should contact their local distributor.



Chrome

Nickel



Pewter





Gold



English Bronze

## Special finishes

**Gold** is a luxury finish made using 24 Carat Gold. It is a softer finish than chrome and more easily scratched. It should be treated as you would treat any piece of fine jewellery. Clean gently with warm water and a non-abrasive liquid soap and dry with a chamois leather cloth. Gold plating can become discoloured from perfumes contained in soaps and lotions.

**English Bronze** is another delicate finish that should be looked after with care. The finish is produced using a special lacquer coating that may scratch if mistreated. So follow the **Ideal Care** guidelines on page 4, and take particular care not to apply excessive force when drying with a cloth.

**Polished, Satin and Aged Brass** are unlaquered and will develop an individual patina as the brass reacts with its environment. Watermarks will appear almost immediately, and these will mature into a unique, dappled finish. Please note, Aged Brass is only available on kitchen products.

Polished Brass before/after



Satin Brass before/after



Aged Brass before/after







## Ideal care for all fittings

Dry with a soft cloth after each use.

Clean regularly with warm water or warm water combined with a mild pH-neutral liquid soap and then polish with a clean, soft, lint-free cloth. A Microfibre cloth is ideal as it is gentle but effective for cleaning without scratching and needs only to be dampened with water to clean the product. The only exception is the Gold finish that requires a chamois leather cloth.

Residue left by personal hygiene products such as soap, toothpaste, shampoo and shower gel can cause blemishes. Always completely rinse these off the fittings with clean water immediately after use.

Avoid getting household bleach or cleaners on to your fittings when using on surrounding surfaces. Any splashes should be immediately rinsed with clean water and dried and should not be allowed to remain on the metal finishes. To avoid this happening, cover the fixture with a cloth or towel when cleaning tiles, mirrors, countertops etc.

To remove limescale we advise a 50/50 solution of lemon juice and water. To avoid it running away, apply to some cotton wool and wrap around the area. Leave on for no more than an hour then remove the cotton wool and rinse with clean water and dry fully with a lint-free cloth. For heavy scaling, the process can be repeated as long as the area is rinsed off with clean water in-between treatments to avoid a build-up of the citric acid.



## Avoiding damage

Under no circumstances should harsh cleaning agents containing acidic, caustic or abrasive components such as bleach, alcohol or vinegar based substances be used.

Do not use abrasive cloths, scouring pads, scrub sponges, steel wool etc. as they may damage the surface.

To avoid dye and 'patterning' transfer from wet cloths, avoid hanging them over the spout of the tap. Porous surfaces such as nickel and pewter may be affected by chemicals in or on the cloth.

**Damage caused through the actions described above would not be covered by Perrin & Rowe's warranty.**



Questions related to Care & Maintenance can be answered by our customer services team on **01708 526 361** or email **customerservices@perrinandrowe.co.uk**

Perrin & Rowe, Unit 1, Gateway XIII, Ferry Lane, Rainham, Essex, RM13 9JY, UK

Visit the Perrin & Rowe flagship showroom:

Perrin & Rowe, 318 North Dome, Design Centre, Chelsea Harbour, London SW10 0XE

### STAMP OF AUTHENTICITY

The expert craftspeople that assemble and individually test our products stamp their name in the space once they are completely satisfied with the quality of the product enclosed. This is your personal assurance of quality.

**PERRIN & ROWE®**  
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